



## HELP DESK CALL CENTER

Our help desk services deliver quick and responsive support for all end user support needs. We provide first response to all things IT within your organization. With average response times in under 10 minutes, our services ensure that all your IT needs receive quick attention.

Our services deliver the peace of mind, affordability, and quality assurance you are looking for in one easy-to-manage monthly payment. We offer a variety of proactive service packages that align to meet your unique business needs.

imagine your network  
running properly ...  
all the time

- Cut Costs & Reduce Downtime
- Increased Employee Productivity
- Security & Backup Peace of Mind
- Single Point of Contact For All Your IT Needs



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simplifying **IT**



consulting  
sales  
staffing  
support



**TNTechnologies**  
Your Solution to Today's Technologies

# IT solutions that work for your healthcare business.

CONNECTING YOUR BUSINESS TO THE TECHNOLOGY RESOURCES YOU NEED.

## IT SUPPORT SOLUTIONS

- NETWORKING (WIRED OR WIRELESS)
- TRAINING
- VPN (VIRTUAL PRIVATE NETWORK)
- REMOTE ACCESS
- SOFTWARE RECOMMENDATIONS
- NETWORK MANAGEMENT

At TNTechnologies, we understand that becoming a 21st century healthcare organization is no easy task. As your healthcare IT partner, we offer a complete portfolio of advanced technology solutions. We will help you design and implement solutions that can solve real business problems, simplify your IT operations, and ultimately help you improve patient care.

## solutions to help improve patient care

### EMR

Our services integrate seamlessly with EMR software applications to support an end-to-end EMR solution. An EMR system helps simplify data retrieval, improve accuracy, and enable secure, remote anytime access virtually anywhere.

### PACS / MEDICAL IMAGING




With leading PACS vendors experience, we can help you choose a comprehensive PACS solution, allowing you to securely store and manage volumes of data and images.

### MANAGED SERVICES

In today's competitive environment, the last thing you need to worry about is the reliability and security of your IT infrastructure.

Our proactive approach to managing IT needs maximizes client "uptime" by identifying and resolving technical problems before they have a chance to impact your operations. By constantly keeping a watchful eye on your IT infrastructure, we are able to optimize your network's performance and mitigate potential network outages.

## how it works

- ① Receive your FREE personalized quote 
- ② You pay one flat monthly fee
- ③ We manage all your IT needs (onsite and remote) 
- ④ Unlimited helpdesk support for your users
- ⑤ No surprise expenses! 



Let us show you how our services can save you **30-40% off traditional in-house IT staffing!**

